



Terms and Conditions

We want you to enjoy your Tour/Experience with Quandamooka Coast however we just have a few things you need to know.

Payment of Fees

All bookings must pay the full amount at the time of booking to secure your Tour/Experience.

Refund/Exchange Policy

Quandamooka Coast Reserves the right to cancel or change tour/experience destinations dependent on weather conditions for the safety of participants. Any persons who have a tour cancelled or postponed have the option of either rebooking a tour at a later available date or a full refund (Gift Vouchers are not entitled to refunds).

Customers are asked to give 48hrs notice to change/cancel their booking and this is required to be done by phoning the office on 0418 973 695. If cancellation is within the 48hours notice, no refund or rebooking will be given.

Unaccompanied Minors

All guests under the age of 18 must be accompanied by a responsible adult such as a parent, step- parent, guardian or other adult who has parental rights and responsibilities for the under 18 year old guest.

Group Bookings

Group Bookings require a 50% deposit to confirm the tour date. The final balance and number of participants are due 7 days prior to the tour date.

Payment Details

We take the security of our customers' personal details very seriously. All payments, and payment details, made by persons to Quandamooka Coast website will remain confidential. Card and/or payment details will not be sold or passed onto a third party.

Prices Quoted

All prices quoted on Quandamooka Coast website are in Australian Dollars and are subject to change without notice. All prices are inclusive of GST (Goods and Services Tax)